

Assessment Cycle Overview

- Five phases
 1. Pre-planning
 2. Planning
 3. Implementation & Analysis
 4. Implementation/Enhancement
 5. Reassessment
- Each will take one year to implement

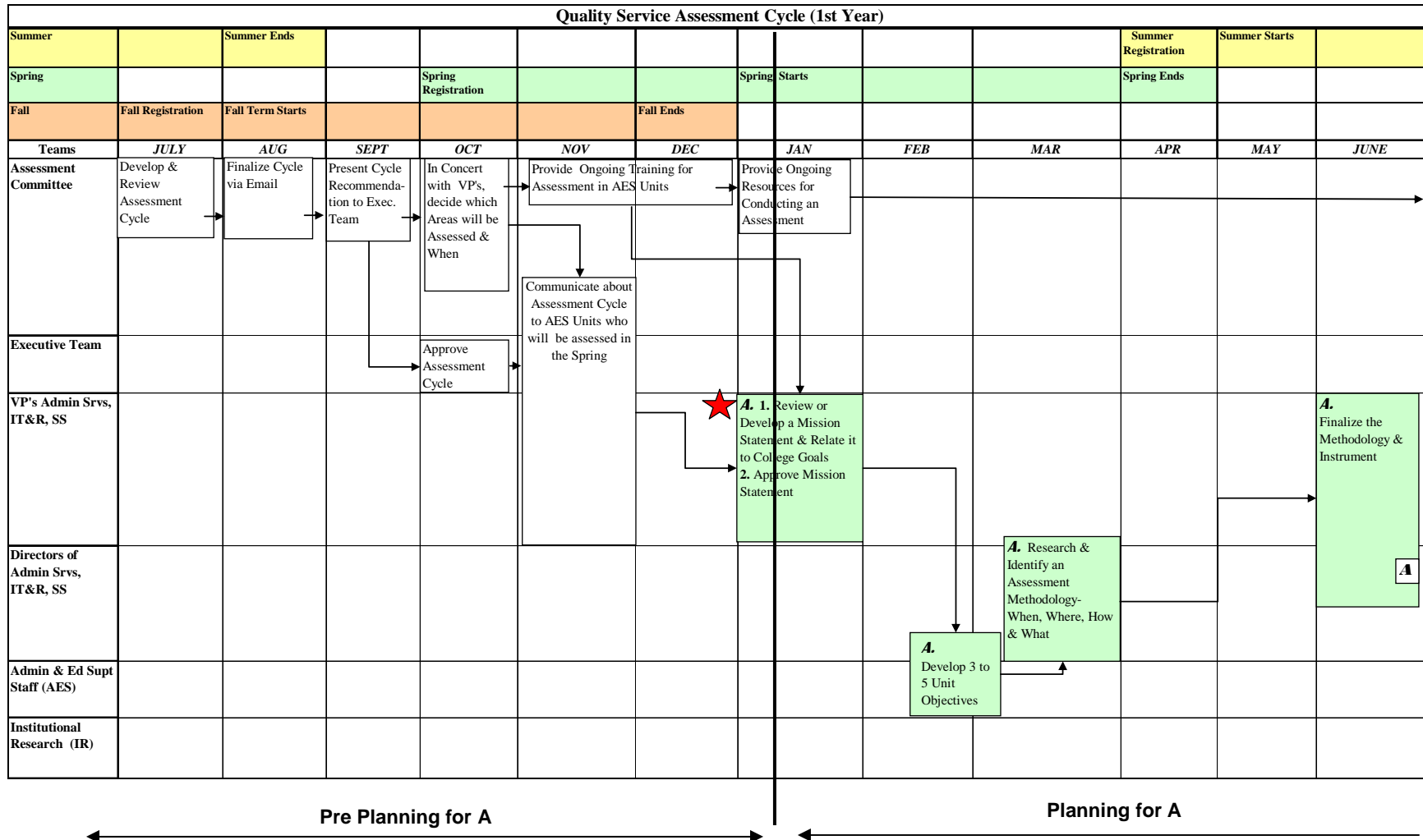
Assessment Cycle Overview

- New areas/outcomes will be assessed each year
- The assessment cycle is continuous, i.e., an outcome will be assessed again a year after an improvement plan is implemented
- Parts of the assessment cycle coincide with the Planning process

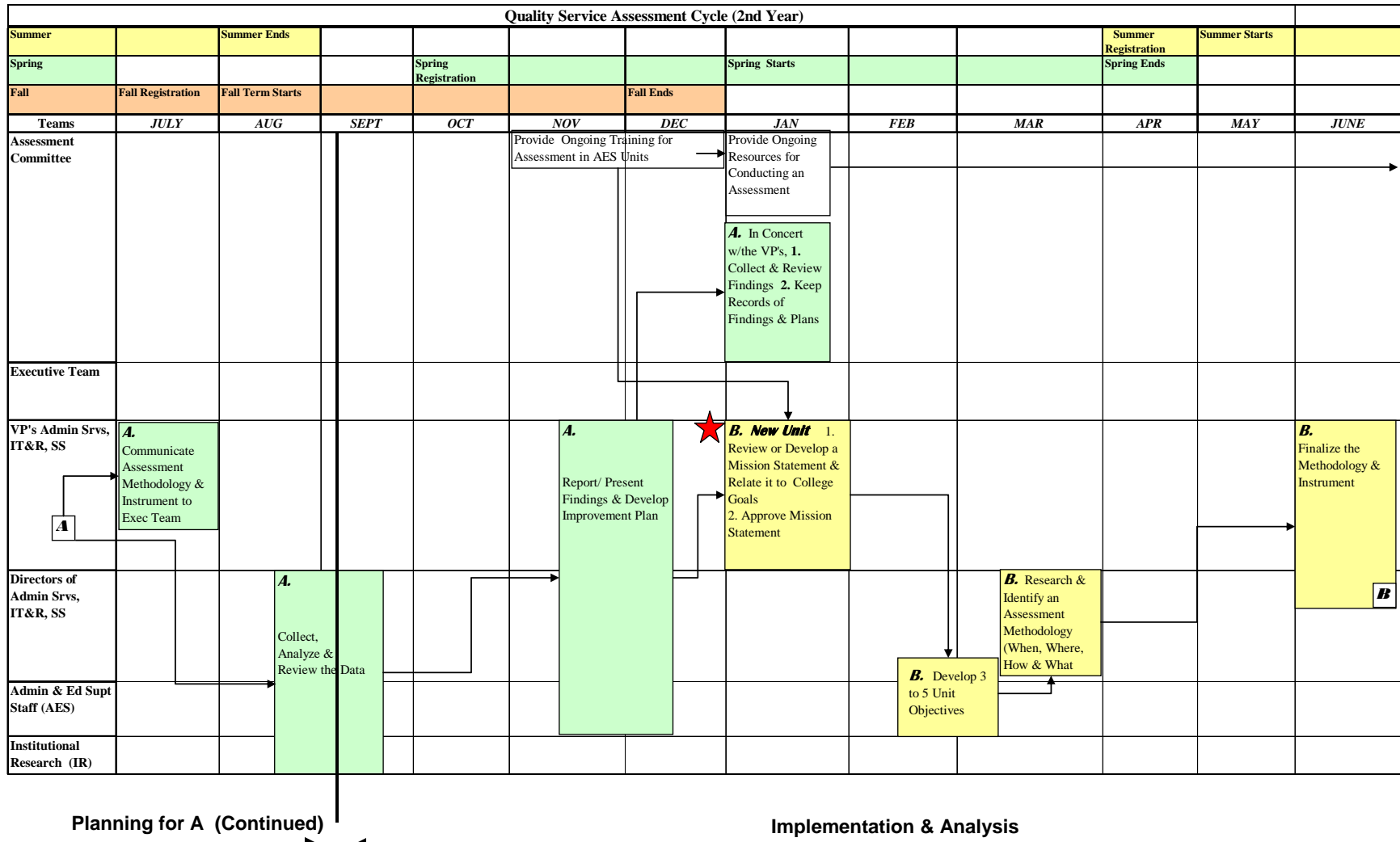
Quality Service Assessment Cycle Highlights

- Training is involved as part of the cycle
- All areas of the college can be assessed using this model

Quality Service Assessment Cycle (1st Year)



Quality Service Assessment Cycle (2nd Year)



Quality Service Assessment Cycle (3rd Year)

